

“Rock - solid, honest, natural
and really lovely to work with.
Sounds familiar...”

Hello. We're Kaizen. We specialise in cleaning, repairing and restoring stone building exteriors in London. Old, new, limestone, sandstone, marble, granite, slate, listed, historic, modern... If it's made of rock and you want it returned to its natural loveliness, we think we're the people for you. So grab five minutes, get comfy and see what you think.

“If you don’t clean your face for a few decades, it won’t drop off - but you wouldn’t get much attention or respect either...”

Soot, hydrocarbons, aviation fuel, diesel fumes, moss, paint and general slime and grime - over the years it all builds up. The truth is, you can leave a building uncleaned for a 100 years and it will still be standing. It’ll just look old, tired and dirty, which isn’t very respectable, or respectful.

We bring buildings back to life, gently and sympathetically, with the building’s best interests (and beautiful façade) at heart.

When it comes to stone cleaning, we believe in two vital factors:

- Understanding the substrate; and
- Cleaning without damage.

So, before we go anywhere near a piece of cleaning equipment, we investigate the pattern of how and why the building gets dirty - and then we look at preventative maintenance to slow it down, and work out how to clean it in the correct way.

“There’s nothing like the softly, softly approach to show a building some real love and attention”

London buildings have a pretty tough time of it these days - relentless traffic pollution, pigeons nesting all over you, idiots with spray cans using you as a ‘my first tagging lesson’... Luckily, we know how to give buildings the attention they deserve.

Amongst our skilled cleaning techniques, here are two we use. They’re great for your building and great for the environment too.

Jos is a soft abrasive system - a mix of fine grains, low air-pressure and a little water swirls over the surface to clean off years of pollution and old paint. It’s so gentle you can put your hand in front of it (yes, we’ve tried it), but it still removes years of dirt with absolutely no damage to the substrate.

Doff is a pressure washing technique with a difference. It runs low volumes of super-heated water over the surface removing paint and biological matter. And, because of the high temperature and low water volume, it’s also super-gentle to the surface and dries within minutes. No soaking wet building and no damage to the substrate. Nice.

“Getting around London can be tricky
- getting scaffolding up a building in
a busy street is where it gets fun...”

Organisation, specifications, planning permission, pavement licenses, access, scaffold inspections, safety, security, substrate testing... The complexity and logistics of cleaning buildings in central London can be a minefield. But you don't need to worry about any of that - because we'll sort it all out, simply and diligently.

We've got bags of experience with scaffolding (we only employ the top scaffolding professionals in the industry), all our staff are UK residents and security cleared (it's nice to know who's climbing your building) and our specialist stone-building site manager, Frank, has 20 years of cleaning, restoring and repairing London's finest buildings under his belt.

We can refurbish and repair stone work, repair, repaint and replace windows and repaint your iron work at the same time too. So that's one complete solution, one company, one point of contact, one beautiful building and hopefully one very big smile on your face when the job's done.

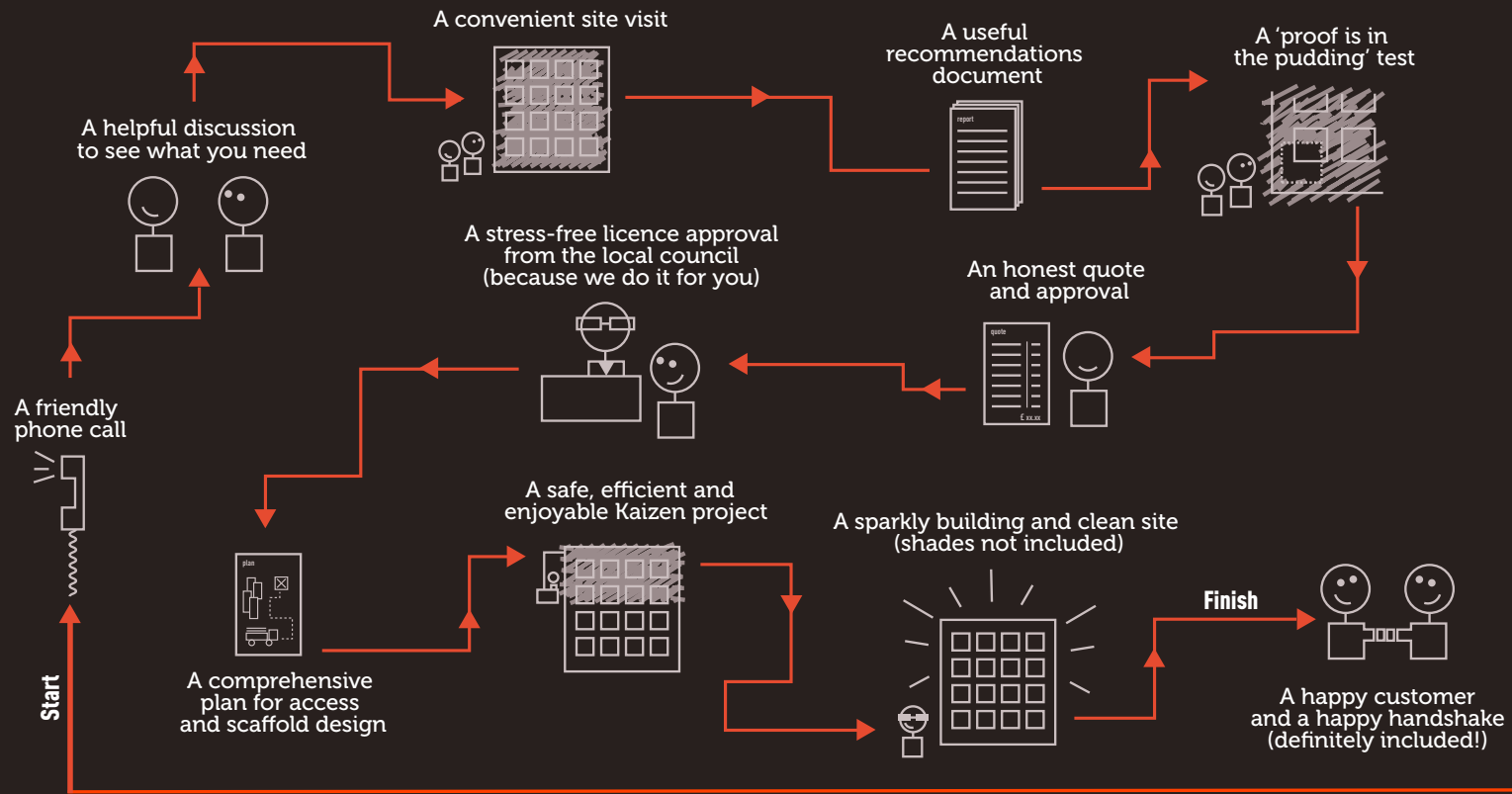
“No compromise, no corner-cutting, no ‘scrub and scarper’. We spend your money wisely, honestly and give you nothing but the best...”

We can talk for ages about how we do things, how good our service is, how much experience we have, how much we care about the buildings we work on, and how crucial a holistic approach to this type of specialist work is. But I bet your just saying ‘Let’s hear what you’ve done then?’

Well, never a company to disappoint, here’s one of our favourite recent projects. And on the next page there’s our client journey diagram and a nice customer quote. The Criterion Building opened its doors in 1874 and is home to the Criterion Theatre, Lilywhites and Cool Britannia - to name just a few.

The Theatre asked us to make their outside as beautiful as the inside. How could we refuse... We sorted out the planning permission and the pavement license, overcame getting water and power supplies to the site and sorted out all the logistics that came with carrying out a job of this size.

We cleaned the Portland stone using Jos and Doff techniques. And we went a bit further - cleaning the window frames and green marble so the frontage was as sparkingly-clean as the beautifully revealed stone.



This little diagram shows our typical client journey. Easy isn't it?

“Okay, so we’re going to blow our trumpet just once....”

So here’s a nice quote from our client:

We’ve found Kaizen to be nothing but professional. They’ve been very cooperative in accommodating the needs of a fully functioning building (whilst the work’s carried out), and there’s been minimal disruption.

We would most certainly use their services again, and we would have no hesitation in recommending Kaizen to others.

“Banging your head against a stone wall can be painful. So get in touch and we’ll smooth the way to a stress free project...”

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Get in touch...

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